

Network News

January 2002

EDD Capacity Building Unit Offers WIA Performance Management

The Capacity Building Unit (CBU) of the Employment Development Department (EDD) Workforce Investment Division (WID) offers a variety of classes to provide assistance for the successful operation of your Workforce Investment Act (WIA) program.

WIA Performance Management

The CBU has collaborated with the Department of Labor Region VI in developing two workshops that are both informative and practical. These workshops are designed to provide front-line practitioners, supervisors and management with information on how to improve current service strategies.

WIA Youth Performance Management Workshop - This one-day course covers the seven youth program core measures and the two Customer Satisfaction performance measures prescribed under the WIA. The emphasis of this course is to provide youth program practitioners and supervisory staff with information that will assist them in developing effective service strategies.

WIA Adult and Dislocated Worker Performance Management Workshop - This one-day course covers the eight Adult and Dislocated Worker core measures, and the two Customer Satisfaction performance measures prescribed under the WIA. This workshop is designed to provide program practitioners with the "big picture" view of Performance Management under the WIA. Practitioners will understand the need to implement effective service strategies to ensure successful outcomes.

Local Workforce Investment Areas interested in hosting either of these workshops, may contact the CBU at (916) 653-8060 or Rick Record at (916) 653-5244, e-mail hrecord@edd.ca.gov.

For a complete listing of CBU classes visit: www.edd.ca.gov/wiacat.htm. If you would like to attend a CBU class, please call the host contact person listed on the Training Calendar located at: www.edd.ca.gov/wiacal.htm.

The Challenge of Jobs and Housing In the New Millennium

The Federal Home Loan Bank of San Francisco, the California Department of Housing and Community Development and the Employment Development Department are partnering to present an affordable housing workshop for housing advocates and the faith-based community.

This workshop will help you build collaborative and partnering skills that will lead to stronger, more viable communities. The workshop will focus on establishing Individual Development Accounts, locating funding for affordable housing projects, developing new job opportunities and other tools that allow all to equally participate in the dream of self-sufficiency and homeownership.

The workshop will be held at Cal State University, San Bernardino on February 9, 2002 from 9:00 a.m. to 3:00 p.m. The registration fee of \$25.00 must be received by January 25, 2002.

For further information, please contact William Andrews at (909) 944-4076.

MARK YOUR CALENDARS!

California Youth Council Institute (YCI)

Universal City-January 9-11, 2002 (1/9 Team Leader Training)
Sacramento-January 16-18, 2002 (1/16 Team Leader Training)

www.nwww.org/yci

Journey 2002~Premier Performance Excellence Conference

Orlando, Florida-January 13-16, 2002

www.journey2002.net

California Workforce Association (CWA) Annual Youth Conference - All Youth...One System

Palm Springs-February 5-7, 2002

calworkforce.org

3rd Annual National Summit On Partnerships, Contracts & Grants for Social Services -

San Diego-February 6-8, 2002

calworkforce.org



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JANUARY 2002

Monday	Tuesday	Wednesday	Thursday	Friday
	1	2	3	4
7	8 WIA Administrative Requirements <i>Los Angeles County</i> (213) 738-2204	9 Youth Council Institute (YCI) <i>Team Leader Training-</i> Universal City- www.nww.org/yqi	10	11 YCI Institute #1 Universal City - www.nww.org/yqi
14	15 Orientation to Workforce Development <i>Visalia</i> (559) 713-5236	16 WIA Youth Service Strategies - <i>Orange County</i> (714) 567-7521 WIA Administrative Requirements - <i>Humboldt</i> (707) 441-4634 Youth Council Institute (YCI) - <i>Team Leader Training-Sacramento-</i> www.nww.org/yqi	17 WIA Performance Management <i>Carson/Lomita/Torrance</i> (310) 518-8150 YCI Institute #2 Sacramento - www.nww.org/yqi	18
21 U.S. Department of Labor <i>Journey to Performance Excellence 2002</i> Orlando, FL- www.journey2002.net	22	23 WIA Performance Management <i>San Mateo</i> (650) 802-5194 Youth Advisory Groups <i>Sonora</i> (209) 533-3396 WIA Administrative Requirements <i>San Diego</i> (619) 238-1445 x382	24	25
28	29 Orientation to Workforce Development <i>Los Angeles</i> (213) 485-0405 Youth Advisory Groups <i>Ventura</i> (805) 648-9531	30	31	

*Training in shaded boxes conducted by the Capacity Building Unit - <http://www.edd.ca.gov/wiacat.htm>

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FEBRUARY 2002

Monday	Tuesday	Wednesday	Thursday	Friday
				1
4	5	6	7	8
	<div>California Workforce Association (CWA) - Annual Youth Conference Palm Springs calworkforce.org/Calendar.tpl</div>		<div>WIA Administrative Requirements Suisun (707) 863-3505</div>	
		<div>3rd Annual National Summit on Partnerships, Contracts & Grants for Social Services - San Diego calworkforce.org</div>		
11	12	13	14	15
	<div>WIA Performance Management San Jose (408) 977-7031</div>			
	<div>WIA Administrative Requirements San Bernardino County (909) 381-7981</div>			
18	19	20	21	22
25	26	27	28	
	<div>WIA Performance Management Los Angeles (323) 564-1431 x335</div>			

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Network News

EMPLOYMENT TRAINING NETWORK

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Sacramento, CA 94280-0001

THE EMPLOYMENT TRAINING NETWORK

Resources for Workforce Investment Act (WIA) Programs

Information Exchange is published monthly by the Employment Training Network under the auspices of the Association of California School Administrators (ACSA), Foundation for Educational Administration (FEA). Funding is provided by the Employment Development Department, Workforce Investment Division (EDD/WID). The contents of this newsletter do not necessarily reflect the position and/or policy of the EDD/WID or ACSA, FEA which administers the Employment Training Network. Comments may be directed to Diane Coad, Editor, Employment Training Network, c/o EDD/WID, P.O. Box 826880, MIC 69, Sacramento, CA 94280-0001; E-mail - dcoad@edd.ca.gov; web site - www.trainingnetwork.org

The Employment Training Network is an information dissemination project which provides one-to-one consultations, staff workshops and resources exclusively for California's Workforce Investment Act (WIA) programs. Through statewide networking, the Employment Training Network staff is able to offer diverse technical services using consultants in a variety of WIA related areas. The following services are offered by the Employment Training Network:

- **consultant services** - to enhance staff's skills, knowledge, and motivation
- **program site visits** - staff reimbursement provided for travel expenses
- **resource library** - up-to-date books, manuals and videos in a multitude of topics on loan for three weeks
- **referrals** - to other employment and training programs
- **Information Exchange newsletter** - informative newsletter announcing upcoming workshops, new resources, etc.

ETN staff: Diane Coad, Project Manager and Janine Cota, Administrative Assistant. **WIA funded agencies may receive Employment Training Network services by calling (916) 654-8896.**

EDD is an equal opportunity employer/program.